

ABSTRACT OF THE DISCLOSURE

A system and method for handling the return of items supplied by a store. The method entails building a list of items to be returned on a local computing device. The list is sent to a remote server that handles returns for the store. The remote server returns a confirmation of the items that are returnable and/or of items that are not returnable. As the list is built, each item is compared to a return policy of the store and added to the list only if the item qualifies as returnable. The method also allows for requesting the store to honor the return of items that do not qualify for return. Provision is also made for scheduling pickup of items to be returned.